

The new Pentair Scan is here

Dear Pentair Scan users,

Since 2016, Pentair Scan (formerly Scan & Service) has helped thousands of installers and professionals to learn more about Pentair products and to collect reward points for their loyalty.

Providing a good service and quality is foremost a priority for Pentair; **hence, we have decided to overhaul the Pentair Scan app.**

What's coming?



A new scanning technology

The scanning labels, "bleams", disappeared from our products and packaging in the summer of 2022. Instead, the new app will recognize serial numbers when scanning the standard product label in all our products to display product information, activate warranties and collect reward points.



Entering products manually

If, for any reason, you are unable to scan the product label, you can also enter the serial number and part number directly in the app.



A fresh look

The design has been upgraded, and the navigation optimized.



Former
bleam labels
(to be replaced)



New serial
number label

Please be mindful of the following:

- When you will open the app for the first time, you will be prompted to update it with its latest version (you will no longer be able to use the old version of Pentair Scan).
- Once the update is completed, please click on the "Forgot your password" link to reset your password. Please note that your previous password will be invalid.
- To scan your first product, remember to include the Serial Number and the Part Number in the frame.

We believe these improvements will be positively welcomed, and we look forward to your feedback, which we always value and use to pursue the enhancements of the Pentair Scan.

Thank you,

Pentair marketing team Europe