INFORMATION BULLETIN

PENTAIR

OUR WEBSITE

Getting Ready For Pentair Scan 2.0

Dear Pentair Scan users,

Since 2016, Pentair Scan (formerly Scan & Service and PIP Scanner) has helped thousands of installers and professionals to learn more about Pentair products and to collect reward points for their loyalty.

Due to rapid growth, the app could not keep up with the needs and requirements of our customers and installers, which sometimes caused frustration and confusion.

Providing a good service and quality is foremost a priority for Pentair; **hence, we have decided to overhaul the Pentair Scan app.**

What's coming?

A new scanning technology

The scanning labels, "bleams", will disappear from our products and packaging in the summer of 2022. Instead, the new app will recognize serial numbers when scanning the standard product label in all our products to display product information, activate warranties and collect reward points.

Entering products manually

If, for any reason, you are unable to scan the product label, you can also enter the serial number and part number directly in the app.

A fresh look

The design has been upgraded, and the navigation optimized.

Former bleam labels/PiP codes (to be replaced)

New serial number label

We expect to launch the new app version in Fall 2022, and more detailed instructions on downloading and using the app will follow in October 2022.

We believe these improvements will be positively welcomed, and we look forward to your feedback, which we always value and use to pursue the enhancements of the Pentair Scan.

Thank you,

Pentair marketing team Europe